

	Suspect/Target	
SUSPECT/TARGET IDENTIFICATION Prospect fits targeted profile: Vertical Niche, LOB, etc. Scores 16+ on Sales Qualification Matrix Long-term projects (>12 mos.) tracked through CRM		Enter Potential Prospect in CRM
IDENTIFIED OPPORTUNITY	Prospect	 Develop initial
≤ 12 Months Out	25%	strategic plan
MEETS US, WE DETERMINE:	2570	Update CRM
Project Stage & Budget	Ongoing funnel progression	Forecast in CRM
Decision Making Process Buyers – Econ, Tech, Users, Coaches Win-Results & Service Needs	goal: Develop relationships to achieve Trusted Advisor Status	with 0% Probability of Close
	Quelified Due en est	
COLLABORATE ON SOLUTION Meetings w/Buyer Groups	Qualified Prospect	Ongoing Strategic Plan Refinement
Confirm solution development in writing Submit RFP response or Pricing/Budgetary proposal Believes in our value proposition		Update CRM & Forecast
Sees us as superior to competitors	Solid Prospect	
ONGOING SOLUTION DEVELOPMENT	- Solid Prospect	Ongoing Strategic
ID Internal Champion & Solicit advice	75%	Planning
Red Flags resolved		Presentations
Develop exact solution to meet needs Develop an alternative, based on price		Update CRM &
Short List / Final Proposal		Forecast
C	Committed Prospect	
VERBAL COMMITMENT	95%	Ongoing Follow-Up
Notice of Award	5570	Update CRM &
Client Approval of Final Proposal		Forecast
SIGNED COMMITMENT Receive PO; Signed Proposal; Deposit \$	New Business	Booked Sale!